

Vodacom Deceased Account Claim Form



Please complete this form using block letters and email it to deceased@vodacom.co.za

MSISDN (Mobile Number)	Contract Cover Active	
1.	<input type="checkbox"/> Yes	<input type="checkbox"/> No
2.	<input type="checkbox"/> Yes	<input type="checkbox"/> No
3.	<input type="checkbox"/> Yes	<input type="checkbox"/> No

Details of the deceased customer

First name/s

Surname

ID no/
Passport no

Next of kin details

First name/s

Surname

Relationship Contact number

E-mail address

Estate details

Contact name/s

Surname

Contact number

E-mail address

Action required

<p>Prepaid to Contract Conversion <input type="checkbox"/></p> <p>Cancel Contract <input type="checkbox"/></p> <p>*Transfer of Ownership <input type="checkbox"/></p>	<p>The following documentation must accompany this claim form:</p> <ol style="list-style-type: none"> 1) Certified copy of deceased customer's ID 2) Certified copy of death certificate 3) Applicable Estate documents
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** Transfer of Ownership must only be selected in the event that the customer does not have "Contract Cover" activated*

I understand that I am fully bound by my conscience in making this statement and that any misrepresentation of the facts constitutes fraud.

SIGNED: _____

DATE: _____

Preferred Method of Communication	Email <input type="checkbox"/>	Details of communication method
	SMS <input type="checkbox"/>	