

Is your cellphone insured? Cover life's curve balls from as little as R20 per month

Why choose Vodacom Device Insurance?

Our easy, straightforward cover is designed to help you stay connected when life throws its curve balls at you. There are different types of cover options to choose from, depending on your unique needs: We offer Comprehensive Cellphone Insurance, Comprehensive Laptop and Tablet Insurance as well as Accidental Damage, Theft and Specified Insured Extras.



Why it's important to be covered

- The cost to replace an average Smart Phone is R3 500
- One in three Smart Phone users have to replace their handset before their contract ends
- Smart Phone users check their phones more than 150 times a day.

What's in it for you?

- Peace of mind in the event that your device is lost or stolen
- Affordable monthly premiums
- \bullet Value-for-money coverage against all damage, including liquid damage and theft
- In the event of loss or theft your Device will be replaced within 48 hours after you've successfully submitted your claim to our nationwide network of Vodacom dealers



What's in it for you?

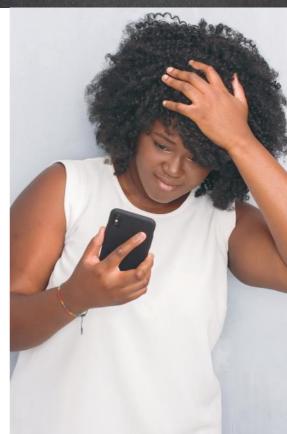
- You must have bought your device directly from us or from an approved Vodacom dealer
- Claims must be submitted within 30 (thirty) days of loss or damage
- You will need to pay an excess if your claim is approved – the amount will depend on your policy
- If the listed SIM card is not in the insured device at the time of damage, loss or theft, the device will NOT be covered, and your claim will be declined
- In the event of loss or theft your device will be replaced within 48 hours after you've successfully submitted your claim to our nationwide network of Vodacom dealers

Comprehensive Cellphone Insurance

If your cellphone is lost or stolen, we will replace your device with a new device of the same or similar type or a good-asnew device of the same type, subject to the Maximum Limit of Indemnity.

Comprehensive Laptop and **Tablet Insurance**

This option covers you for accidental damage and instances of theft and loss. If your laptop, tablet or portable device is lost or stolen, we will replace your device with a new device of the same or similar type.





Accidental Damage

This option covers your insured device for accidental damage only and not theft or loss. If your device can be repaired, we will pay the costs reasonably incurred to restore it to the condition it was in before the accidental damage occurred.

Specified Insured Extras

Specified Insured Extras refers to electronic items such as wearables, gadgets and other portable tech accessories used in conjunction with cell phones. This is not a stand-alone product and can only be selected if the Comprehensive Cellphone Insurance benefit is selected.



What do you get from our Device Cover?

We offer simple and straight forward insurance for your specific needs at competitive rates.

| Feature | Comprehensive Insurance | Insurance Accidental Damage Insurance |
|--|-------------------------|--|
| Loss Insurance | Yes | |
| Theft | Yes | |
| Accidental Damage Insurance | Yes | Yes |
| Water Damage | Yes | Yes |
| Worldwide Cover | Yes | Yes |
| Specified Insured Extras (Up to R15 000) | Optional | |





How do I get Vodacom Insurance? If you're a Contract or TopUp customer:

- You can apply for any Vodacom Insurance product during your Contract application process and it will be billed monthly with your subscription as value-added service.
- Simply ask your sales consultant in-store for more information.
- OR Call us on 082 1952.

If you're a Prepaid customer

- You must complete an in-store form or apply on the VodaPay Super app.
- OR You can also contact the administrators on **082 1952** to initiate your insurance policy yourself.
- OR your completed form must be emailed to servicing.deviceinsurance@ vodacom.co.za

Please note

- You must apply for insurance within seven days after purchase of your device
- You must send us proof of purchase together with your application form
- We will then send you a Policy Document, with the terms and conditions, within 30 days of application and activation
- Please ensure you understand the terms and conditions clearly

^{*}Ts & Cs Apply

