



## ANNEXURE D: NOTICE OF INTERNAL APPEAL

### A. Particulars of Vodacom

#### The Head of Vodacom

082 Vodacom Boulevard

Vodacom Valley

Midrand

1685

or

Private bag x 9904

Sandton

2146

Telephone number: 087 289 6450 / 087 289 3501

Email: [accesslea@vodacom.co.za](mailto:accesslea@vodacom.co.za)

### B. Particulars of the Complainant/Appellant

- (a) Details of the complainant or person who lodges the internal appeal must be given below.
- (b) Proof of the capacity in which the complaint/appeal is lodged, if applicable, must be attached.
- (c) If the complainant/appellant is a third party and not a person who originally requested the information, the particulars of the requestor must be given in paragraph C below.

Full names and surname: \_\_\_\_\_

\_\_\_\_\_

Identity number: \_\_\_\_\_

Postal Address: \_\_\_\_\_

UNCONTROLLED IF PRINTED OR REPRODUCED IN ANY FORMAT

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(In accordance with section 51 of the Promotion of Access to Information Act No. 2 of 2000)

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Telephone number: \_\_\_\_\_ Cellphone number: \_\_\_\_\_

Fax: \_\_\_\_\_ E-mail Address: \_\_\_\_\_

**C. Particulars of the Requestor**

This section must be completed ONLY if a third party (other than the requestor) lodged the complaint/internal appeal

Full names and surname: \_\_\_\_\_

Identity number: \_\_\_\_\_

**D. The decision against which the complaint/internal appeal is lodged**

Mark the decision against which the appeal is lodged with an X in the appropriate box

	Refusal of request for access
	Decision regarding fees prescribed in terms of section 54 of the PAIA Act
	Decision regarding the extension of the period within which the request must be dealt with section 57(1) of the PAIA Act
	Decision to grant request for access
	Other

**E. Grounds for complaint/appeal**

If the provided space is inadequate, please continue on a separate page and attach it to this form. **You must initial and sign all additional pages.**



State the ground on which the complaint/appeal is based:

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State any other information that may be relevant in considering the appeal:

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**F. Notice of decision on complaint/appeal**

You will be notified in writing of the decision on your complaint/internal appeal. If you wish to be informed in another manner, please specify the manner and provide the necessary particulars to enable compliance with your request

State the manner:

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Particulars of the manner:

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Signed at \_\_\_\_\_ this \_\_\_\_ day of \_\_\_\_\_ 20 \_\_\_\_



\_\_\_\_\_  
Signature of the complainant/appellant

**FOR INTERNAL USE ONLY**

Appeal received on \_\_\_\_\_ (date) by \_\_\_\_\_  
\_\_\_\_\_

(Name and Surname of the person receiving the complaint/appeal)

**Outcome of the complaint/Appeal**

New Decision: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

\_\_\_\_\_  
DATE

\_\_\_\_\_  
SIGNATURE OF THE HEAD OF VODACOM