



**SMS Bundle
for the
Hearing Impaired**

Terms and Conditions



TERMS AND CONDITIONS

Description																																																								
<p>Only subscribers with hearing impairments (deaf, hearing impaired/loss) can apply for the free SMS bundle for the Hearing Impaired product by completing the relevant Application Form (VOD-IMP-FRM-0828). The hearing impaired customer must complete all the sections of the application form and adhere to all the instructions on the form. Should Vodacom deem it necessary to request a copy of the customers Audiology Report, it will have to be submitted accordingly. It is the sole discretion of Vodacom (Pty) Ltd to award the SMS bundles. Applications will be reviewed and approved should the customer meet all the criteria of the Application Form. The subscriber will receive an SMS to confirm the approval or rejection of their free SMS bundle application. Once the subscriber has received the SMS notification that confirms the approval of their application, they can purchase any SMS bundle size of their choice.</p>																																																								
<p>The SMS bundle for the Hearing Impaired offer is available to new and existing Prepaid, TopUp and Contract subscribers.</p> <p>Allocation of free SMS bundle:</p> <p>New Top Up and Prepaid subscribers who are approved to have the HI (hearing impaired) attribute and who purchases a new month to month SMS bundle, will receive the prorated month to month SMS bundle as well as the prorated additional free SMS bundle for the HI upon purchase.</p> <p>Top Up and Prepaid subscribers with an existing month to month SMS Bundle and who have been provisioned with the HI (hearing impaired) service, will receive their additional free HI SMS bundle on the first day of the new month.</p>																																																								
<p>The free bundle can be loaded as an ad-hoc or as recurring SMS bundle subscriptions.</p>																																																								
<p>The free bundles will apply to all bundle sizes below;</p>																																																								
<table border="1" style="width: 100%; border-collapse: collapse; text-align: center;"> <thead> <tr style="background-color: #d3d3d3;"> <th rowspan="2" style="padding: 5px;">Bundle Size</th> <th rowspan="2" style="padding: 5px;">Cost per Bundle</th> <th rowspan="2" style="padding: 5px;">In Bundle SMS</th> <th colspan="2" style="padding: 5px;">Out Bundle SMS</th> </tr> <tr style="background-color: #d3d3d3;"> <th style="padding: 5px;">Peak</th> <th style="padding: 5px;">Offpeak</th> </tr> </thead> <tbody> <tr> <td style="padding: 5px;">20</td> <td style="padding: 5px;">10.00</td> <td style="padding: 5px;">50c</td> <td style="padding: 5px;">80c</td> <td style="padding: 5px;">35c</td> </tr> <tr> <td style="padding: 5px;">50</td> <td style="padding: 5px;">25.00</td> <td style="padding: 5px;">50c</td> <td style="padding: 5px;">80c</td> <td style="padding: 5px;">35c</td> </tr> <tr> <td style="padding: 5px;">100</td> <td style="padding: 5px;">33.00</td> <td style="padding: 5px;">33c</td> <td style="padding: 5px;">80c</td> <td style="padding: 5px;">35c</td> </tr> <tr> <td style="padding: 5px;">200</td> <td style="padding: 5px;">45.00</td> <td style="padding: 5px;">22.50c</td> <td style="padding: 5px;">35c</td> <td style="padding: 5px;">35c</td> </tr> <tr> <td style="padding: 5px;">300</td> <td style="padding: 5px;">67.50</td> <td style="padding: 5px;">22.50c</td> <td style="padding: 5px;">35c</td> <td style="padding: 5px;">35c</td> </tr> <tr> <td style="padding: 5px;">500</td> <td style="padding: 5px;">R112.50</td> <td style="padding: 5px;">22.50c</td> <td style="padding: 5px;">35c</td> <td style="padding: 5px;">35c</td> </tr> <tr> <td style="padding: 5px;">1000</td> <td style="padding: 5px;">R225.00</td> <td style="padding: 5px;">22.50c</td> <td style="padding: 5px;">35c</td> <td style="padding: 5px;">35c</td> </tr> <tr> <td style="padding: 5px;">1500</td> <td style="padding: 5px;">R337.50</td> <td style="padding: 5px;">22.50c</td> <td style="padding: 5px;">35c</td> <td style="padding: 5px;">35c</td> </tr> <tr> <td style="padding: 5px;">2000</td> <td style="padding: 5px;">R450.00</td> <td style="padding: 5px;">22.50c</td> <td style="padding: 5px;">35c</td> <td style="padding: 5px;">35c</td> </tr> </tbody> </table>					Bundle Size	Cost per Bundle	In Bundle SMS	Out Bundle SMS		Peak	Offpeak	20	10.00	50c	80c	35c	50	25.00	50c	80c	35c	100	33.00	33c	80c	35c	200	45.00	22.50c	35c	35c	300	67.50	22.50c	35c	35c	500	R112.50	22.50c	35c	35c	1000	R225.00	22.50c	35c	35c	1500	R337.50	22.50c	35c	35c	2000	R450.00	22.50c	35c	35c
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<p>Loyalty bundles (Talking points and promotional) do not qualify.</p>																																																								
<p>This offer is available to a customer with a valid identity/passport number limited to only one primary MSISDN per ID. Subscribers will not be able to apply for the free SMS bundle on multiple accounts(MSISDNS).</p>																																																								
<p>Should a subscriber perform an MSISDN swap, all services must be carried over to the new MSISDN</p>																																																								
<p>Order of consumption: default SMS discount, SP incentive SMS discounts, recurring SMS bundles, once-off bundles.</p>																																																								



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There is no limit for the number of ad-hoc bundles purchased per day.
Subscribers do not qualify if they have not been registered and approved as a hearing impaired customer.
Should a subscriber perform a SIM swap, all services must be carried over to the new SIM card.
Should the subscriber cancel the tariff plan or port to another network, the additional benefits and extra value will be forfeited.
The subscriber will receive no refunds for forfeited bundles values.
Qualifying subscribers that convert from Postpaid or Top up to Prepaid must retain the right to qualify for the free SMS bundles and should not be required to re-apply for free SMS bundles.
Qualifying subscribers that port to another Vodacom SP (SP Change) must retain the right to qualify for the free SMS bundles and should not be required to re-apply for free SMS bundles.
The free SMS bundle must be retained when a tariff migration (FreeChange) is done.
The free SMS bundle must be retained when a subscriber migrates to different SMS recurring bundle.
There is no limit for subscribers who wishes to purchase multiple ad-hoc SMS bundles per day; running concurrently with only one recurring bearer level service active at once.
No bundle allocation is applicable for roaming activity.
SMS bundles for all recurring Top-Up and Contract subscribers will expire at the last day of each calendar month.
SMS bundles for all ad-hoc Top-Up and Prepaid customers will expire 30 days after the day of purchase.
Should a subscriber perform an MSISDN swap, all services must be carried over to the new MSISDN.
The following Offers that have in Offer SMS bundles shall not qualify/receive free SMS Bundles for the "In Offer SMS Bundles": <ul style="list-style-type: none">- iPhone Offers – 100 in Offer SMS bundle- Talk 500 - 100 in Offer SMS bundle- Talk 100 – 200 in Offer SMS bundle- Smart Talk Offers – 100 in Offer SMS bundle- Smart Tariffs – 100; 300; 400 & 800 in Offer SMS bundle.
The following Offers are also excluded from receiving free SMS bundles: Data Messenger, M2M & Remote Surveillance Offers: <ul style="list-style-type: none">- Data Messenger- Data Messenger Plus- Data Messenger Lite- M2M Lite- M2M Data- M2M Chip Lite- M2M Chip Data- M2M Chip Extended- M2M Pro- INEWIT 40.
Vodacom (Pty) Ltd reserves the right to amend or terminate the programme at any point in time without any reason.
Upon termination/cancellation of the SMS Bundle for the hearing impaired, the SMS bundle once-off will expire after 30 days and the recurring bundle will expire at the end of the month.